



PRIVACY POLICY

Epitochem International ("we," "us," or "our") respects the privacy of our customers and users. This Privacy Policy outlines how we collect, use, and protect your personal data when you interact with our website, services, and products.

1. Information We Collect

We collect personal data directly from users when they share their information to understand their requirements. This may include, but is not limited to, the following:

- Contact Information: Name, email address, phone number, etc., provided through forms.
- Communication Data: Any messages you send through our contact forms or other means of communication.

We may also collect data through the following:

- Contact Forms: When you fill out contact forms on our website, we collect the information provided to respond to your inquiries.
- Newsletter Signups: Currently, we do not collect data through newsletter signups.
- Analytics Tools: We use Google Analytics and other tools to monitor and analyze website traffic.
- User Accounts or Order Forms: We do not collect personal data through user accounts or order forms at this time.

2. Geographical Scope

- We operate primarily in India and provide services globally.
- Our services are not limited to the EU/UK but extend across global regions.

3. Third-Party Services

We may use third-party services to help us run our business operations effectively. These include:

- Manufacturing Partners: We collaborate with manufacturing partners to supply raw materials.
- Cloud Storage: We store data on Google Drive.
- Logistics Partners: We work with logistics partners to fulfill orders.



4. Data Security

We are committed to protecting your personal data. We take reasonable steps to ensure the security of any data we collect, and we implement appropriate technical and organizational measures to protect it from unauthorized access, loss, or misuse.

5. Use of Personal Data

We use the personal data we collect to:

- Respond to inquiries and provide services tailored to your requirements.
- Improve the performance and functionality of our website using analytics tools.

6. Sharing Personal Data

We do not sell or rent your personal data to third parties. However, your data may be shared with our third-party partners (e.g., logistics partners and manufacturing partners) to process and fulfill your requests.

7. Your Rights

You have the right to:

- Access your personal data and request corrections if it is inaccurate or incomplete.
- Request the deletion of your personal data, subject to any legal obligations we may have to retain certain data.

8. No Sensitive Data Collected

We do not collect sensitive personal data such as racial or ethnic origin, political opinions, religious beliefs, or health-related data.

9. Children's Privacy

Our website and services are not intended for individuals under the age of 18, and we do not knowingly collect data from minors.

10. Contact Information

If you have any questions about this Privacy Policy or wish to exercise your data protection rights, please contact us at: **Email:** epitocheminternational@gmail.com

Registered Address:

Ward No.10, Deshmukh Lay-out,
New By-pass road, Kalmeshwar, Dist. Nagpur 441501

Phone: +91 9529256628

11. Changes to this Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and the effective date will be updated accordingly.